

BIG SYSTEMS


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Big Systems, LLC

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 bigsys.com

sales
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wide-format printer and supply specialists

November 11, 2009

Mr. Mike Egan
Bonafide Safe and Lock
3605 N. 126th Street
Brookfield, WI 53005

Dear Mike,

I am writing to thank you for the outstanding service that your company provided to Big Systems in conjunction with the recent relocation of our business. On moving day your technician was on-site assisting us with new keys for all of the locks at the new facility. In addition, the technician was able to assist us with new replacement keys for several file cabinets and office furniture drawer locks

While we originally had planned to hire you just for the re-key project, your service prompted us to hire Bonafide for a needed upgrade and re-wire of the security system for the new facility. Your installation crew was sensitive to our business operation by keeping noise and mess to a minimum. Before they finished the installation, they conducted a system orientation for all of my employees and made sure that everything was in perfect working order.

We appreciate your attention to customer service and we look forward to your ongoing support and monitoring services.

Joe Jones

President

joe@bigsys.com

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